

ORGANISATION

Al-Anon Family Group

Cathedral Buildings
64 Donegal StreetBelfast
BT1 2FJ
(028) 90 243489

Returned:

N

OPENING HOURS**AGES GROUPS**

10-18 years

HELPLINE1

(028) 90243489

SERVICE

Offers information and support for those affected by someone else's drinking. Information available to schools, health services, churches, pastoral centres. Also provide group and one-to-one meetings.

HOW CAN THE SERVICE BE ACCESSED?**ORGANISATION**

Alcoholics Anonymous - Helpline

PO Box 1
Stonebow House
Stonebow
YorkYO1 7NJ
(028) 90 434848

Returned:

N

OPENING HOURS**AGES GROUPS**

All ages

HELPLINE1

(028) 90 434848

www.alcoholics-anonymous.org.uk
lemongsoyork@btconnect.com

SERVICE

Provides an opportunity for alcoholics to share their experiences, strength and hope with each other to aid the recovery of alcoholism

HOW CAN THE SERVICE BE ACCESSED?**ORGANISATION**

Barnardos

Young Carers Service

36a Westland Road

Magherafelt
BT45 5AY
028 79634402

Returned:

Y

OPENING HOURS**AGES GROUPS**

4-18 years

HELPLINE1

www.barnardos.org.uk
tony.mcgurk@barnardos.org.uk

SERVICE

Provides support to children and young people who undertake the role of primary or secondary carers to parents or siblings. Furthermore provides support to groups and clubs across the Board area.

HOW CAN THE SERVICE BE ACCESSED?

Self and professional referral. Contact local club in your area.

ORGANISATION

Barnardos

Young Parents Network

Somerset House
234 Ormeau RoadBelfast
BT7 2F2
028 90646515**OPENING HOURS**

9.30 - 4.30 Monday - Friday

AGES GROUPS

16-25 years

HELPLINE1www.barnardos.org.uk
ni.youngparents@barnardos.org.u**SERVICE**

Provides support to young parents, addresses relevant issues and assists in ways to overcome problems. The service is provided in conjunction with local Sure Start (in Coleraine Area). Overseas the School Age Mothers Support Service in each ELB area. Provides an outreach advice service to young parents, their families and agencies that work with them.

HOW CAN THE SERVICE BE ACCESSED?

Referral through local Sure-Start Projects in different district council areas

Returned:

Y

ORGANISATION

Blind Centre

37 Abbey St

Coleraine
BT52 4XN
(028) 70 320333**OPENING HOURS**

Monday - Friday 9:30am - 5:00pm

AGES GROUPS

All ages

HELPLINE1www.bcni.co.uk
coleraine@bcni.co.uk**SERVICE**

The aim of the blind centre is to enhance the quality of life for blind and visually impaired people through 4 strands of service provision -Direct Service, Leisure, Communication, Research.

HOW CAN THE SERVICE BE ACCESSED?

GP, social worker, self referral or family member

Returned:

Y

ORGANISATION

Brook Advisory Centre

29A North Street

Belfast
BT1 1NA
(028) 90 328866**OPENING HOURS**

Mon/Tues/Wed 2.30 - 5.00, Thurs
5.30 - 8.00 Fri 2.00 - 4.30 (4.00 on the
last Fri of the Month) Sat 1.30 - 4.00
Sun 1.30 - 3.00 Young Men's Clinic
4.00 - 5.30

AGES GROUPS

Females 19 years and under.
Males 24 years and under.

HELPLINE1028 9032 2023
www.brook.org.uk
belfast.brook@talk21.com**SERVICE**

Provides free confidential sexual health advice and contraception to young people. Services provided include contraception, pregnancy testing, emergency contraception, Chlamydia screening, condoms and having someone to talk to.

HOW CAN THE SERVICE BE ACCESSED?

Drop in service.

Returned:

Y

ORGANISATION

Cara Friend - Helpline

PO Box 44

Belfast

BT1 2GT

(028) 90 322023

OPENING HOURS**AGES GROUPS****HELPLINE1**

07707216921

www.glyni.org.uk

cara.friend@btinternet.com

SERVICE

Information service for gay men, lesbians and bisexuals.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

N

ORGANISATION

Carers Northern Ireland

58 Howard Street

Belfast

BT1 6PJ

(028) 90 439843

OPENING HOURS**AGES GROUPS**

All ages.

HELPLINE1

CarersLine: 0808 808 7777

www.carersni.org

info@carersni.demon.co.uk

SERVICE

Operating an information service for carers and professionals, dealing with a range of issues such as carers' benefits, community care and services for carers.

Providing a wide range of leaflets and booklets and a regular newsletter for carers, members and professionals.

Offering free one to one internet taster sessions for carers to enable them to access information on the web.

HOW CAN THE SERVICE BE ACCESSED?

Self referral. Contact either Lyn Campbell or Brenda Liddy on the number provided for details of services in your area.

Returned:

Y

ORGANISATION

Carrickfergus Community Drug and Alcohol Advisory Group

4 Cheston Street

Carrickfergus

BT38 7BH

028 93351562

OPENING HOURS

Monday - Friday 9.00am - 5.00pm

AGES GROUPS

All ages.

HELPLINE1

www.cddaag.org

office@cddaag.org

SERVICE

Provides the community with confidential information, advice and support in relation to drugs and alcohol related issues.

HOW CAN THE SERVICE BE ACCESSED?

Self.

Returned:

Y

ORGANISATION

Causeway ADHD Support Group.

41 Castlevew Park

Portrush

BT56 8AS

028 70 823915

Returned:

Y

OPENING HOURS

Monthly meetings - 3rd Tuesday of every month, in the Old Technical College, Duncluse Avenue, Portrush. 7-30pm to 9.30pm.

AGES GROUPS**HELPLINE1****SERVICE**

Offers support and advice for families who have recently received diagnosis of ADHD.

HOW CAN THE SERVICE BE ACCESSED?

Self referral.

ORGANISATION

Causeway Volunteer Bureau

70A Union Street

Coleraine

BT52 1QB

(028) 70 358285

Returned:

Y

OPENING HOURS**AGES GROUPS**

16+ years

HELPLINE1

info@causewayvb.org

SERVICE

Recruit, interview and place volunteers in a wide ranges of areas of work with organisations in the voluntary, community and statutory sectors. Provides advice, support and training for the volunteers.

HOW CAN THE SERVICE BE ACCESSED?

Referral by professional or self

ORGANISATION

Childline (NI)

1st Floor

Queens House

14 Queens Street

Belfast

BT1 6ED

0870 336 2945

Returned:

Y

OPENING HOURS

24 hours a day

AGES GROUPS

10-18 years

HELPLINE1

08001111

www.childline.org.uk

SERVICE

Provides confidential, emotional support for young people in danger, distress or with any problem.

HOW CAN THE SERVICE BE ACCESSED?

Online or via the telephone

ORGANISATION

Children's Law Centre

Philip House
123-137 York StreetBelfast
BT15 1AB
(028) 90 245704**OPENING HOURS**

Monday - Friday 9-5

AGES GROUPS

0-18 years

HELPLINE108088085678
www.childrenslawcentre.org
info@childrenslawcentre.org**SERVICE**

Legal information, advice and representation for children and young people. Free telephone advice line.

HOW CAN THE SERVICE BE ACCESSED?

Telephone or email

Returned:

Y

ORGANISATION

Chinese Welfare Association

Generation Y

133-135 University Street

Belfast
BT07 1HQ
(028) 90 288277**OPENING HOURS****AGES GROUPS**

All ages.

HELPLINE1

www.cwa-ni.org

SERVICE

Provides support to the local Chinese Community and provides services which meet both the health and social needs of adults and children.

HOW CAN THE SERVICE BE ACCESSED?

Self or professional referral

Returned:

Y

ORGANISATIONColeraine Area Rural Transport
(CART)

31a New Row

Coleraine
BT52 1AE
028 70356090**OPENING HOURS**

Monday -Friday 9.00am -5.00pm

AGES GROUPS

All ages

HELPLINE1www.carttransport.com
sandra@carttransport.com**SERVICE**

Community transport for community groups. "Social car" to enable people who are isolated through location, age, disability, low income to have access to health and well being activities and to also have access to training facilities and job interviews.

HOW CAN THE SERVICE BE ACCESSED?

Service available to community groups and limited transport for small charge

Returned:

Y

ORGANISATION

Contact Youth

139 Ravenhill Rd

Belfast

028 90 457848

OPENING HOURS

9.30 - 4.30

AGES GROUPS

11-25 years

HELPLINE1

0808 808 8000

nb@contactyouth.org

SERVICE

Offers one on one issue based counselling to young people, free and confidential service for physical and emotional abuse.

HOW CAN THE SERVICE BE ACCESSED?

Self-referral, parents, social workers, GPs, Youth Justice and EWOs.

Returned:

Y

ORGANISATION

Council for the Homeless

72 North St

BELFAST

BT11 1LD

(028) 90 246440

OPENING HOURS**AGES GROUPS****HELPLINE1**

www.chni.org.uk

info@chni.org.uk

SERVICE

Council for the Homeless NI is primarily an umbrella organisation, providing information, advocacy, lobbying, research and training services to those organisations that provide services, whether directly or otherwise, to the homeless population in NI. This said, CHNI does have members in ROI, Scotland & England. CHNI would provide a signposting service to all homeless people, if they approach us for information (all age groups and household types). Furthermore, CHNI provides a youth - training programme, providing essential skills and multi-media training to 16-25yr olds. This programme is delivered by our Youth Participation Officer.

HOW CAN THE SERVICE BE ACCESSED?

Self referral

Returned:

N

ORGANISATION

Cruse Bereavement Care

Causeway Cruse Office

Robinson Memorial Hospital

Newal Road

Ballymoney

BT53 6HH

(028) 27 666686

OPENING HOURS**AGES GROUPS**

18+ years

HELPLINE1

causewaycruse@yahoo.co.uk

SERVICE

Provides support, advice and counselling for those who have suffered a bereavement.

HOW CAN THE SERVICE BE ACCESSED?

GP, social worker, paramedic, relative/friend, self

Returned:

Y

ORGANISATION

Disability Action - Helpline

Portside Business Park
189 Airport Road West

Belfast
BT3 9ED
(028) 90 491011

OPENING HOURS**AGES GROUPS****HELPLINE1**

www.disabilityaction.org
information@disabilityaction.org

SERVICE

Advice and information on all aspects for anyone affected by disability.

HOW CAN THE SERVICE BE ACCESSED?

Telephone or email

Returned:

Y

ORGANISATION

Extern

Linden Services

208 Ballyduff Road

N'TOWNABBEY
BT36 6UX
(028) 90 839410

OPENING HOURS**AGES GROUPS**

13-17 years

HELPLINE1

www.extern.org
angela.linden@extern.org

SERVICE

Extern believes feeling safe and secure within our neighbourhoods, within our living arrangements and within our families is every citizen's right. Yet, for some these are not attainable without assistance and Extern provides neighbourhood programmes wherein residents can consider their own needs and solutions; accommodation services for those who are homeless; and support services for vulnerable adults, children and families. Extern respects and builds upon the strengths of individuals, families and communities, working in partnership with them and the public sector, to overcome challenging issues, reduce crime and promote social inclusion.

HOW CAN THE SERVICE BE ACCESSED?

Via Social Worker

Returned:

Y

ORGANISATION

Family Fund

4 Alpha Court
Moalks Cross Drive
Huntington
York

YO32 9WN
(028) 70 355660

OPENING HOURS**AGES GROUPS**

0-16 years

HELPLINE1

www.familyfund.org.uk
juk@familyfund.org.uk

SERVICE

Financial Assistance and information for families with children with severe disability or serious illness

HOW CAN THE SERVICE BE ACCESSED?

Professional or self referral

Returned:

Y

ORGANISATION

Fostering Network NI

Unit 10

40 Montgomery Road

Belfast

BT6 9HL

02890705056

OPENING HOURS

Monday-Friday 9am-5pm

AGES GROUPS

10+ years

HELPLINE1

www.fostering.net

ni@fostering.net

SERVICE

Provide information about fostering to the general public. Independent information, advice, training and support for foster carers, social workers and others interested in fostering. Support for sons and daughters of carers.

HOW CAN THE SERVICE BE ACCESSED?

Professional or self referral

Returned:

Y

ORGANISATION

Gamcare - Helpline

Gambling Therapy

OPENING HOURS

Mon - Fri 1.00pm - 5.00pm

AGES GROUPS**HELPLINE1**

0845 6000133

www.gamblingtherapy.org

SERVICE

Confidential counselling, advice and information for anyone affected by a gambling problem.

HOW CAN THE SERVICE BE ACCESSED?

On line or by phone.

Returned:

Y

ORGANISATION

Gingerbread NI

Supporting One Parent Families

169 University St

Belfast

BT7 1HR

(028) 90 231417

OPENING HOURS**AGES GROUPS**

All ages.

HELPLINE1

0808 808 8090

www.gingerbreadni.orgenquiries@gingerbreadni.org**SERVICE**

Supports lone parents and their children. Services provided include advice, information, career and educational guidance, training, childcare and children and young people services.

HOW CAN THE SERVICE BE ACCESSED?

Self referrals, referrals from statutory and voluntary organisations. Contact the above number for services in your area.

Returned:

Y

ORGANISATION

Health Information Service - Helpline

OPENING HOURS

Monday-Thursday 9am- 7pm Friday 9am-5pm

AGES GROUPS

All ages

HELPLINE1www.mindbodysoul.gov.uk**SERVICE**

Provides information on HPSS services, and coping with illnesses and treatment. Support groups and help lines including smoking, mental health, sexual health, pregnancy/abortion.

HOW CAN THE SERVICE BE ACCESSED?

Telephone

Returned:

N

ORGANISATION

Homes for Homeless People - Helpline

OPENING HOURS**AGES GROUPS****HELPLINE1****SERVICE**

Advice and information for anyone who is homeless or in housing crisis.

HOW CAN THE SERVICE BE ACCESSED?

Telephone

Returned:

N

ORGANISATION

Lesbian and Gay Switchboard - Helpline

PO Box 7324

London

N1 9QS

020 7837 6768

Returned:

Y

OPENING HOURS

24 hours

AGES GROUPS

All ages.

HELPLINE1

02078377324

www.llgs.org.uk

admin@llgs.org.uk

SERVICE

LLGS is a helpline aiming to offer 24 hour information and support for lesbians, gay men, bisexuals and anyone concerned about their sexuality or wishing to discuss or consider lesbian and gay issues. LLGS operates a UK wide search directory at www.queery.org.uk

HOW CAN THE SERVICE BE ACCESSED?

Telephone

ORGANISATION

Mencap

3 Victoria Street

Ballymoney

BT53 6DW

028 27 66666

Returned:

Y

OPENING HOURS

All ages

AGES GROUPS**HELPLINE1**

www.mencap.org.uk

mencapni@mencap.org.uk

SERVICE

Offers practical support and advice to families with children who have learning disabilities. One to one/group information sessions for parents and children covering a wide range of topics.

HOW CAN THE SERVICE BE ACCESSED?

Self Referral

ORGANISATION

Message Home - Helpline

OPENING HOURS**AGES GROUPS****HELPLINE1**

0800 700740

help@messagehome.org.uk

SERVICE

Confidential helpline to let someone know that you are safe if you have runaway of left home.

HOW CAN THE SERVICE BE ACCESSED?

Telephone

Returned:

N

ORGANISATION

National Aids - Helpline

OPENING HOURS

AGES GROUPS

HELPLINE1

www.avert.org

SERVICE

Information and advice on HIV and AIDS.

HOW CAN THE SERVICE BE ACCESSED?

Free phone

Returned:

N

ORGANISATION

National Drugs - Helpline

OPENING HOURS

24 hours a day

AGES GROUPS

All ages.

HELPLINE1

0800 77 66 00

SERVICE

Provides a range of services on drug related issues.

HOW CAN THE SERVICE BE ACCESSED?

Telephone

Returned:

N

ORGANISATION

National Missing Persons - Helpline

OPENING HOURS

AGES GROUPS

HELPLINE1

0500 700 700

enquiries@missingpersons.org

SERVICE

Counselling, listening and practical support for anyone missing relatives or immediate family members.

HOW CAN THE SERVICE BE ACCESSED?

Telephone

Returned:

N

ORGANISATION

NEELB

PAM - Primary Attendance Matters

Variety of Primary Schools in NHSSB Area
Loughview Regional Offices

2-6 Jordanstown Rd

BT37 0QF

028 90 862568

OPENING HOURS**AGES GROUPS**

5-11 year olds and their parents

HELPLINE1**SERVICE**

In-school initiatives aimed at early intervention and establishing pro-attendance attitudes and behaviours.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

Y

ORGANISATION

NEELB

Educational Psychology Offices -
Northern Team

Schools Campus,
Carthall Rd

Coleraine

BT51 3LR

(028) 70 328462

OPENING HOURS**AGES GROUPS****HELPLINE1****SERVICE****HOW CAN THE SERVICE BE ACCESSED?**

Returned:

Y

ORGANISATION

NEELB

Thornberry centre

Sunlea Complex
Ballycastle Rd

Coleraine

028 70 356679

OPENING HOURS**AGES GROUPS****HELPLINE1****SERVICE**

Part-time provision of service for pupils who have severe emotional and behavioural difficulties. Outreach provision available to primary schools.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

Y

ORGANISATION

NEELB

LAC Support Service

Loughview Regional Offices
2-6 Jordanstown Road

N'ABBEY

BT37 0QF

(028) 90 865293

OPENING HOURS**AGES GROUPS****HELPLINE1**

www.neelb.org.uk

lorraine.oneill@neelb.org.uk

SERVICE

Support and advice for looked after children.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

Y

ORGANISATION

NEELB

Educational Support for Young
People in Residential CareLoughview Regional Office
2-6 Jordanstown Rd

BT37 0QF

(028) 90 862568

OPENING HOURS**AGES GROUPS****HELPLINE1****SERVICE**

Helping young people receive the level of support that non-looked after peers receive from their parents. Targets essential skills and preparation for employment by encouraging participation in education, vocational training and academic attainments. Addresses the low education attainments and school exclusion rates of young people in public care. Redresses disadvantage, discrimination and labelling which occur as a result of a looked after child's circumstances.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

Y

ORGANISATION

NEELB

Parenting Skills and Adolescent
Drug UseSchools, Town Halls, Churches, public pre
Antrim Board Centre

17 Lough Centre

Antrim

BT41 4DH

02894482334

OPENING HOURS**AGES GROUPS**

Parents

HELPLINE1**SERVICE**

Prevents Solvent/Drug Abuse.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

Y

ORGANISATION

NEELB

SCRP - Schools Community
Relations ProgrammesAntrim Board Centre
17 Lough RdAntrim
BT41 4DH
028 94 482309**OPENING HOURS****AGES GROUPS**

Primary Schools

HELPLINE1**SERVICE**Parents assist as group leaders in ice breaking workshops as part of Schools
Community Relations Programmes.**HOW CAN THE SERVICE BE ACCESSED?**

Returned:

Y

ORGANISATION

NEELB

Educational Welfare Officers

North Eastern Education & Library Board

County Hall
Galgorm RoadBallymena
BT42 1HN
(028) 25 662563**OPENING HOURS****AGES GROUPS**

5-16 years

HELPLINE1**SERVICE**Helps young people who are not going to school when they are supposed to, also
helps young people when they are being bullied or are bullying others. Supports young
people who are feeling lonely and also those who are getting into trouble a lot. Talk to
young people on a one-to-one basis and also runs groups that can help young people.**HOW CAN THE SERVICE BE ACCESSED?**When a young person is having a problem that is preventing them from making the
most of their classes or from learning properly in school. The school will usually try to
help but if this fails they should get in touch with the Educational Welfare Officers

Returned:

Y

ORGANISATION

NEELB

Bookstart

Ballymena Library HQ
25-31 Demense AveBallymena
BT43 7BG
028 25664145**OPENING HOURS****AGES GROUPS**

Pre-School Parents

HELPLINE1

kim.aiken@ni-libraries.net

SERVICENational scheme based on the concept of encouraging parents to share books with
children from 6 months old.**HOW CAN THE SERVICE BE ACCESSED?**

Returned:

Y

ORGANISATION

NEXUS

38 Claredon Street

L'Derry

BT48 7ET

028 7126 0566

OPENING HOURS**AGES GROUPS**

17 years+

HELPLINE1

www.nexusinstitute.org

info@nexusinstitute.org

SERVICE

Offers support and advice to those who have suffered sexual abuse family support and counselling is also offered.

HOW CAN THE SERVICE BE ACCESSED?

Can be accessed through referral by health professionals and by contacting the organisation directly

Returned:

Y

ORGANISATION

NI Association for Mental Health

Child & Parent Support Project

Claredon Street Beacon Centre

20 Claredon Street

Londonderry

BT48 7ET

(028) 71 269677

OPENING HOURS**AGES GROUPS****HELPLINE1**

niamhteamb@talk21.com

SERVICE**HOW CAN THE SERVICE BE ACCESSED?**

Returned:

N

ORGANISATION

NI Deaf Youth Association

Wilton House

5 College Square North

Belfast

BT1 6AR

(028) 90 438566

OPENING HOURS**AGES GROUPS**

10-18 years

HELPLINE1

www.nidya.org.uk

SERVICE

Provides social, educational and psychological needs of Northern Ireland's young deaf people. Mentor service, children's clubs, youth clubs, transition support services, volunteer and training services

HOW CAN THE SERVICE BE ACCESSED?

Self or professional referral

Returned:

Y

ORGANISATION

NI Mother and Baby Action

54 Scotch Quarter

Hope House

Carrickfergus

BT38 7DP

(028) 93 329933

OPENING HOURS**AGES GROUPS**

0-2 years

HELPLINE1

www.nimba.org.uk

information@nimba.org.uk

SERVICE

Provides support and services to parents of premature babies, infants requiring intensive nursing care and multiple births .

HOW CAN THE SERVICE BE ACCESSED?

Telephone

Returned:

N

ORGANISATION

NIACRO

Family Links

4 Amelia House

Belfast

BT2 7GS

028 90 320157

OPENING HOURS

Monday- Friday 9am-5pm

AGES GROUPS

All ages.

HELPLINE1

www.niarco.co.uk

marcyc@niacro.co.uk

SERVICE

Provides practical and emotional support for prisoners, ex-prisoners and their families.

HOW CAN THE SERVICE BE ACCESSED?

All professionals and probation services.

Returned:

Y

ORGANISATION

NIACRO

PACS Project (Parent and child support - Children of prisoners)

Amelia House

4 Amelia St

Belfast

BT2 7GS

(028) 90 320157

OPENING HOURS**AGES GROUPS**

Pre-school to 17 years

HELPLINE1

www.niacro.co.uk

niarco@niacro.co.uk

SERVICE

Provides support to prisoner's partners and their children including transport information, welfare & benefits advice, information on prison visits, one to one practical and emotional support for adults & children, and various group activities.

HOW CAN THE SERVICE BE ACCESSED?

Self or professional referral

Returned:

Y

ORGANISATIONNICMA - NI
Childminding Association

16/18 Mill Street

Newtownards

BT23 4LU

(028) 91 811015

OPENING HOURS**AGES GROUPS**

0-12 years

HELPLINE1

www.nicma.org

info@nicma.org

SERVICE

Offers advice, support and training to registered childminder's. Provides vacancy service to assist parents looking for childcare. Information and advice line, business line, childminding vacancy service, support of local development officer, public and legal liability insurance, training and support groups, publications.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

Y

ORGANISATION

NITAP

34-36 Henry Street

Harryville

Ballymena

BT42 3AH

028 2564 5676

OPENING HOURS

Monday-Friday 9am-5pm

AGES GROUPS

All ages

HELPLINE1

www.nitap.org

info@nitap.org

SERVICE

N.I.T.A.P.'s role is to help communities become more involved in all areas of Community Development by providing support to residents to enhance their skills, knowledge and expertise. N.I.T.A.P. enables them to fully participate in matters which impact on their communities.

HOW CAN THE SERVICE BE ACCESSED?

Self referral

Returned:

Y

ORGANISATION

Northern Health and Social Care Trust
Intake and Assessment Team

7a Castlerock Road

Coleraine
BT51 3HP
(028) 70 352221

Returned:

Y

OPENING HOURS**AGES GROUPS**

0-17 years

HELPLINE1**SERVICE**

This team responds to child protection referrals and also makes an initial assessment of children referred to team who may be in need.

HOW CAN THE SERVICE BE ACCESSED?

Self, Family, any professionals, public

ORGANISATION

Northern Health and Social Care Trust
Community Addiction Service

1A Parkmore Drive
Cullybackey Road

Ballymena
BT43 5DT
(028) 25 658462

Returned:

Y

OPENING HOURS

Monday- Friday 9:00am- 5:00pm

AGES GROUPS

18+ years

HELPLINE1

www.northerntrust.hscni.net
enquiries.cas@northerntrust.hscni.net

SERVICE

Information, advice, assessment & treatment for individuals and their families with alcohol or drug related problems.

HOW CAN THE SERVICE BE ACCESSED?

GP, hospital doctor or consultants

ORGANISATION

Northern Health and Social Care Trust
CAMHS

Ballymoney Base
15 Newal Road

Ballymoney
BT53 6HB
028 27667250

Returned:

Y

OPENING HOURS

Monday - Friday 9-5

AGES GROUPS

0-18 years

HELPLINE1**SERVICE**

Each team includes psychiatrists, nurses, social workers and psychologists who have all been specially trained to work with children, young people and their families. They offer lots of different treatments such as;

- One-to-one psychotherapy (or counselling).
- Group sessions (such as classes on parenting and social skills).
- Counselling for the whole family as a group.
- Medication

HOW CAN THE SERVICE BE ACCESSED?

Referral by professional

ORGANISATION

Northern Health and Social Care Trust
Early Years Team.

Riverside House
28 Portstewart Rd

Coleraine
BT52 1RN
028 70 358158

OPENING HOURS

Monday- Friday 9am- 5pm

AGES GROUPS

under 12 years

HELPLINE1

www.northerntrust.hscni.net
early_years@northerntrust.hscni.

SERVICE

This service is responsible for registration, monitoring and inspection of child care provision for children. Furthermore the team offers support and guidance to groups and individuals seeking to establish child care provision in their local communities.

HOW CAN THE SERVICE BE ACCESSED?

Self Referral

Returned:

Y

ORGANISATION

Northern Health and Social Care Trust
S.A.L.T. - Sport and Leisure Together Scheme

Children's Disability Team
Riverside House
Portstewart Rd

Coleraine
BT52 1RN
(028) 70 358158

OPENING HOURS

10am- 4pm

AGES GROUPS

7-18 years

HELPLINE1**SERVICE**

Provides activities including Arts & Crafts, Horse Riding, Swimming, Canoeing, Indoor games, Day Trips, Quizzes etc for children with a Disability

HOW CAN THE SERVICE BE ACCESSED?

Returned:

Y

ORGANISATION

Northern Health and Social Care Trust
Causeway Family Resource Centre

7f Castlerock Rd

Coleraine
BT51 3HP
(028) 70 325456

OPENING HOURS**AGES GROUPS**

0-18 years

HELPLINE1

www.northerntrust.hscni.net
alison.hayes@northerntrust.hscni.

SERVICE

Assessment, therapeutic and preventative service to families and children in need of support. Offers support and to help enhance the skills of parenting. Provides families and children with information and advice to help empower them. Works in collaboration with other statutory, voluntary and community groups within Causeway.

HOW CAN THE SERVICE BE ACCESSED?

Professional or self referral

Returned:

Y

ORGANISATION

Northern Health and Social Care Trust
Family Placement Team

Coleraine

OPENING HOURS**AGES GROUPS**

All ages

HELPLINE1**SERVICE**

This service undertakes the recruitment, training, assessment and management of foster carers and adoptive parents.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

Y

ORGANISATION

Northern Health and Social Care Trust
Share the Care Respite Team

Riverside House
28 Portstewart Rd

Coleraine

BT52 1RN

(028) 70 358158

OPENING HOURS**AGES GROUPS**

0-18 years

HELPLINE1

ruth.hayes@northerntrust.hscni.net

SERVICE

Children with disabilities can spend some time with other families who are carefully chosen and vetted by Trust staff. The purpose of this is; to enhance the quality of a child's life by providing opportunities to make new friends, and the chance to enjoy new experiences and to offer parents with a disabled child respite.

HOW CAN THE SERVICE BE ACCESSED?

Professional referral

Returned:

N

ORGANISATION

Northern Health and Social Care Trust
Hospital Social Work Team

Causeway Hospital
4 Newbridge Rd

Coleraine

028 70 327032

OPENING HOURS**AGES GROUPS****HELPLINE1****SERVICE**

Provides assessment of patients needs & their home situation and needs of carers. Advice to patients and carers about services and resources available to meet their needs.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

Y

ORGANISATION

Northern Health and Social Care Trust
Child Care Team Ballymoney

Armour Day Centre
6 Newal Road

Ballymoney
BT53 6HD
028 27661808

OPENING HOURS**AGES GROUPS**

0-17 years

HELPLINE1**SERVICE**

The teams receive and assess all referrals relating to under 18 year olds. In addition they provide ongoing services to children in need including child protection services and to children who are accommodated or looked after.

HOW CAN THE SERVICE BE ACCESSED?

Self referral or referral via professional

Returned:

ORGANISATION

Northern Health and Social Care Trust
The Gap Project

Riverside House
28 Portstewart Road

Coleraine
BT52 1RN
(028) 70 358158

OPENING HOURS**AGES GROUPS**

16+ years

HELPLINE1**SERVICE**

This project aims to provide support to care leavers and to vulnerable young people who are aged over 16, to enable them to make the transition to adult independent living. This project works in partnership with young people to help make positive choices for themselves within a supportive framework.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

ORGANISATION

Northern Health and Social Care Trust
Family Support Team

Trust Headquarters
8E Coleraine Rd

Ballymoney

OPENING HOURS**AGES GROUPS****HELPLINE1****SERVICE**

Provides short term assistance to parents in the home setting on assessing areas of need to improve parenting skills and the prevention of family breakdown through support.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

ORGANISATION

Northern Ireland Hospice

74 Somerton Road

Belfast

BT15 3LH

02890778898

OPENING HOURS**AGES GROUPS**

All ages

HELPLINE1

www.nihospice.com

information@nihospice.com

SERVICE

Provides support and helps young people in difficult situations. They talk to young people face-to-face to help them cope with difficult feelings, they also provide groups and work with families as a whole. They also have a residential weekend every year.

HOW CAN THE SERVICE BE ACCESSED?

Anyone can refer children and young people for support, either pre or post bereavement. However the person who is ill/died must be or have been a hospice patient, either an inpatient or in the community.

Returned:

Y

ORGANISATION

Parents Advice Centre

Franklin House
12 Brunswick St

Belfast

BT2 7GE

028 90 238800

OPENING HOURS**AGES GROUPS**

13+

HELPLINE1

belfast@pachelp.org

SERVICE

Advice and information service available to parents and children. Free phone helpline, parenting courses including anger management, men's projects and a parenting forum

HOW CAN THE SERVICE BE ACCESSED?

Self referral and referral by professionals

Returned:

Y

ORGANISATION

Probation Board NI

123 Doagh Road

NEWTOWNABBEY

BT39 9QP

(028) 90 854123

OPENING HOURS

Monday-Friday 9am-5pm

AGES GROUPS**HELPLINE1**

www.pbni.org.uk

admin.doagh@pbni.org.uk

SERVICE

Provides various services to reduce crime within the community.

HOW CAN THE SERVICE BE ACCESSED?

Returned:

N

ORGANISATION

Rape Crisis and Sexual Abuse
Centre NI

29 Donegall Street

Belfast

BT1 2FG

(028) 90329 001

Returned:

OPENING HOURS

Monday - Friday 9.00 am - 6.00pm

AGES GROUPS

16+ years

HELPLINE1**SERVICE**

Confidential support and counselling for all survivors of sexual assault. Adult survivors of child abuse and support and counselling also available to family members of survivors.

HOW CAN THE SERVICE BE ACCESSED?

Self or professional referral

ORGANISATION

The Samaritans - Helpline

20 Logde Road

Coleraine

BT52 1NB

028 7032 0000

Returned:

OPENING HOURS

24 hours a day

AGES GROUPS

All Ages

HELPLINE1

0845 7909090

www.samaritans.org.uk

jo@samaritans.org

SERVICE

Samaritans is available 24 hours a day to provide confidential emotional support for people who are experiencing feelings of distress or despair, including those which may lead to suicide.

HOW CAN THE SERVICE BE ACCESSED?

Self referral

ORGANISATION

Threshold

432 Antrim Road

Belfast

BT15 5GB

(028) 90 871312

OPENING HOURS**AGES GROUPS**

16+ years

HELPLINE1

www.thresholdservices.com

info@thresholdservices.com

SERVICE

Offers treatment for many different problems. They have a residential unit in the Northern board area that helps people recover from mental illness or emotional breakdown. They also run groups to help people who have been emotionally affected by "the troubles". Threshold use a type of talking treatment where they help a person to look at their relationships with other people and how this may affect their emotional wellbeing.

HOW CAN THE SERVICE BE ACCESSED?

Professional referral

Returned:

N

ORGANISATION

Triangle Housing Association

60 Eastermeade Gardens

Ballymoney

BT53 6BD

(028) 27 666880

OPENING HOURS

Monday-Friday 9am-5pm

AGES GROUPS

18+

HELPLINE1**SERVICE**

Provides residential and supported housing for people with a learning disability. Also floating support to the young vulnerable homeless and care leavers. Also a supported employment service to people with a learning disability.

HOW CAN THE SERVICE BE ACCESSED?

Contact housing association for access criteria

Returned:

Y

ORGANISATION

Victim Support (NI)

Floor 2

124 Broughshane Street

BALLYMENA

BT43 6EE

(028) 25 630784

OPENING HOURS

Monday -Friday 9am- 5pm

AGES GROUPS

All ages

HELPLINE1

(028) 90244039

www.victimsupport.orgita.mcerlean@victimsupportni.org**SERVICE**

Emotional support and practical advice for victims of crime. Criminal injuries compensation service, court support for witnesses

HOW CAN THE SERVICE BE ACCESSED?

Police referral, self referral

Returned:

Y

ORGANISATION

Youth Line - Helpline

Young Citizens

OPENING HOURS

Mon - Fri 4pm - 9 pm

AGES GROUPS

All ages.

HELPLINE1

0808 8088000

www.childline.org.uk

info@contactyouth.org

SERVICE

Advice for young people on alcohol and it's effects.

HOW CAN THE SERVICE BE ACCESSED?

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Returned: Y